

The Informer

A Heartfelt Thank You for a Wonderful Year

By Bart Young, CEO

Dear Team,

As we approach the holiday season, I wanted to take a moment to reflect on the incredible work we've accomplished together throughout the year. Our mission has always been to provide safety, comfort, and dignity to the senior citizens we serve, and I am deeply grateful for the kindness each one of you demonstrates every single day.

Your dedication to ensuring that our residents feel secure and cared for is what truly sets us apart. Whether it's responding to maintenance requests, keeping our buildings in pristine condition, or simply offering a friendly smile to a resident, your contributions make a real difference in their lives. The comfort and well-being of our residents are always our top priorities, and I am continually amazed by your hard work and kind-heartedness.

This year, we've also worked hard to maintain the buildings that house our communities. Whether it's keeping everything in excellent working order or improving the appearance of our properties, the environment you help create ensures that our residents feel truly at home. Your attention to detail and devotion to quality are what make our communities such wonderful places to live.

As we move into the holidays, I would also like to honor the legacy of our leader and mentor, Priscilla Gilliam. Her compassion, honesty, and unwavering commitment to others are values that still guide us today. Priscilla's vision laid the foundation for the work we do, and it's your collective effort that continues to bring her dream to life. I want to extend my deepest thanks to each of you for your hard work, benevolence, and perseverance. You truly make a difference in the lives of others, and I am proud to work alongside such an exceptional team. Here's to a peaceful and joyful holiday season, and to another year of making a positive impact.

With gratitude,

Bart Young



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Gilliam
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Special Inserts

- Notes From All Over

Happy Anniversary

Ramon Dacquel	15 yrs.	Casa Santa Maria
Myrna Dacquel	15 yrs.	Casa Santa Maria
Shonda Smith	3 yrs.	St Bernardine Plaza
Artur Safarov	6 yrs.	Verdugo Towers
Rene Salinas	1 yr.	Westminster Towers

These individuals have completed another year with a Falkenberg/Gilliam building. Your ongoing efforts enable residents to live in comfort and safety. Thank you!

December Birthdays

Janae Terrell Harvard Plaza	03
Jennifer Rodriguez Carlos Ortega Villas Apartments	03
Priscilla Valenzuela One Quail Place	06
Izaac Felix Catalina Gardens	10
Gabriella Telles Falkenberg-Gilliam & Associates	11
Betty Rodriguez Falkenberg-Gilliam & Associates	14
Willy Ruiz Woodman Manor Apartments	27
Daniel Ramirez Carlos Ortega Villas Apartments	30

December Dates

Winter Solstice
December 21, 2024

Christmas Eve
December 24, 2024

Christmas Day
December 25, 2024

Hanukkah
December 25—January 2

Kwanzaa
December 26—January 1

New Year's Eve
December 31, 2024



Melissa's Minute

By Melissa Salazar, Regional Supervisor

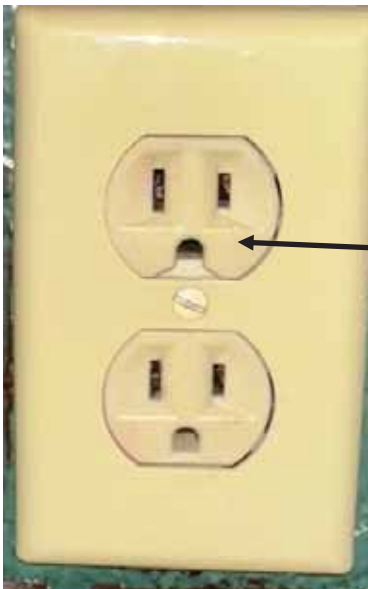
NSPIRE Inspection Insights

NSPIRE inspections are here! We recently underwent an NSPIRE inspection and wanted to share some valuable tips we learned along the way that you should be aware of.

Additionally, several of our buildings are on the list for upcoming NSPIRE inspections in the next few months, so it's important to start preparing now. Be sure to apply the knowledge you gained from the recent NSPIRE training at the Maintenance Seminar.

We're also exploring the idea of hosting a mini-seminar soon to provide even more insights and guidance. Stay tuned for details!

Let's work together to ensure all properties are ready and meet the highest standards.



Cracked outlet receptacle.
Safety hazard. Must replace!



Painted outlet receptacle.
Must replace!

Melissa's Minute

By Melissa Salazar, Regional Supervisor



Identified an outlet receptacle with burnt residue, which poses a serious safety hazard and must be replaced immediately.



Exterior of property. Look out for sharp edges.

Melissa's Minute

By Melissa Salazar, Regional Supervisor



Look out for sharp edges.
Must repair!



Check out this HUD link below for more information on preparing for your NSPIRE inspection.
https://www.hud.gov/program_offices/public_indian_housing/react/nspire